

# How a Leading Medical Device Company Enhanced Collaboration by Migrating from Jira and Confluence Server to Cloud

When a leading medical device company desired fully unified cloud operations, SPK stepped in to help them migrate. While this company had experience using Jira, it had some data in Jira Server and other data in Jira Cloud. Explore how the SPK team successfully migrated the remaining user and configuration data from their Jira Server to the existing Jira Cloud environment.

**“It’s been very exciting to watch this technology empower our associates and give them a better tool to serve customers**

***Diane Morais***  
***President of Consumer and Commercial Banking at Ally.***

## CHALLENGE

Having separate Jira instances made collaboration difficult for engineering and IT teams. They did not have seamless workflows which led to inefficiencies that wasted time and money. In addition to these costs, this organization was also paying for both solutions when they only needed one. Furthermore, having some data in Jira Server and other data in the Cloud made it difficult to comply with the strict security standards of the medical industry.

## SOLUTION

SPK experts have extensive experience with Atlassian Cloud migrations. We knew this data needed to be extracted, transformed, and moved over as quickly as possible. To start the migration, we first extracted the configuration data and configured Jira Cloud. Then, we extracted the user data and aligned it to their current IdP solution with Atlassian Guard. The manipulation of local user accounts into their security controls identity provider ensured a smooth transition so teams could easily pick up where they left off in Jira Server.

## RESULTS

This migration resulted in robust compliance support as this company’s systems are now aligned with cloud security standards. In addition to this, the organization is saving over \$40,000 by being on Jira Cloud. Moving to the cloud has also improved user experience due to Jira Cloud’s intuitive interfaces and smoother integrations. This will aid in enhancing productivity and collaboration with high-quality tools. Overall, this migration only took 26 hours to complete. The project finished on time and the medical device company is happy with their results. If you know a company that could benefit from these services, reach out to us via our [referral program](#)!



**SAVED OVER \$40,000**



**26 HOURS OF MIGRATION WORK**



**0 HOURS OF DOWNTIME**