

SPK Integrity™ Private Cloud Hosting

Get your Integrity platform up and running within hours, with no up-front costs or capital equipment.

Thousands of companies have discovered the ease, efficiency, and hassle-free world of private cloud hosting. SPK partners with key Cloud vendors such as Amazon and Rackspace to provide secure and reliable private cloud hosting for the PTC Integrity solution. You can enjoy a quick start up of your Integrity platform by SPK engineers, highly experienced with PTC Integrity. There is no need to take valuable time from your IT staff to acquire equipment, take data center space, or struggle to learn and install the Integrity application platform. Let SPK bring up and manage your Integrity platform with reliable monitoring and SLAs.

Private Cloud Hosting Services include Integrity infrastructure and platform management for a fixed, predictable, easy to budget monthly price.

- Guaranteed Service Level Agreements
- Complete monitoring, alerting, and remediation of the solution environment, 24x7
- Cloud hosting at a secure, major Cloud provider (Amazon, Rackspace)
- Infrastructure-as-a-Service with redundancy and HA if required
- Performance troubleshooting
- OS Log Review and Management
- OS patching
- Database DBM configuration management
- Database Optimization
- Networking administration and management
- Intrusion detection, and associated policies
- Connectivity and integration with customer on-premise LDAP/AD services

Key Benefits

- **Reduce costs:**
Eliminate the in-house IT responsibilities, costs, and capital equipment associated with Integrity infrastructure and platform management; free your IT team to focus on more strategic initiatives; keep your Integrity application running smoothly at a predictable cost
- **Speed time to value:**
Have a functional Integrity platform ready in just a few days; eliminate the need to procure hardware, operating system licenses, or database licenses; reduce IT project timelines
- **Improve reliability:**
Protect your long-term Integrity investment by keeping the solution in the hands of Integrity





Private Cloud Hosting Services Continued

- Connectivity and integration with customer on-premise Windchill instances
- Dev, Test, Training, Staging, and Production instance and refresh management
- Application patching
- Application updates
- Performance management
- Automated monitoring, alerting and remediation of application issues
- License server management
- License Utilization Monitoring and Monthly Reporting
- Minor application upgrades
(major upgrades usually require a project)
- Application and OS Log Review and Management
- Application Data Backups and Monthly Restore Verification

For more information

please contact sales@spkaa.com or visit www.spkaa.com/services.



www.spkaa.com